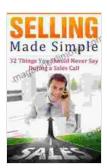
# Selling Made Simple: 32 Things You Should Never Say During a Sales Call

Are you struggling to close deals and achieve your sales targets? Do you often find yourself fumbling through sales calls, unsure of what to say or do next?



### Selling Made Simple - 32 Things You Should Never Say During a Sales Call by Jim Meisenheimer

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If so, you're not alone. Many salespeople make the same mistakes, inadvertently sabotaging their chances of success. But fear not—help is on the way.

#### **Introducing "Selling Made Simple"**

In this comprehensive guide, we'll reveal the 32 most common pitfalls to avoid during sales calls. By steering clear of these verbal faux pas, you'll be able to communicate with confidence, build rapport with prospects, and close more deals effortlessly.

#### **Chapter 1: The Power of First Impressions**



The first few minutes of a sales call are crucial. This is your chance to make a strong impression and set the tone for the rest of the conversation. Here are five things you should never say:

- 1. **"Hi, I'm here to sell you something."** This is a surefire way to turn off a prospect. Instead, focus on building rapport and understanding their needs.
- 2. "I'm just calling to check in." Only use this line if you have a genuine reason for following up. Otherwise, you'll come across as intrusive and annoying.

- 3. "I know you're busy, but..." This is a weak and apologetic way to start a conversation. Respect your prospect's time, but don't grovel.
- 4. "I'm new to this, so..." While it's okay to be honest about your inexperience, don't use it as an excuse for poor performance. Prepare yourself thoroughly and be confident in your abilities.
- 5. "I'm here to help you save money." This is a common tactic, but it can backfire if the prospect doesn't believe you. Instead, focus on the value and benefits of your product or service.

**Chapter 2: Building Rapport and Trust** 



Once you've made a good first impression, it's time to start building rapport with the prospect. By establishing trust and credibility, you'll increase your chances of closing the deal. Here are seven things you should never say:

- 1. "I'm the best salesperson you'll ever meet." This is an arrogant and off-putting statement. Instead, focus on demonstrating your expertise and value.
- 2. "I'm here to help you achieve your goals." This is a noble sentiment, but it can come across as insincere if you're not genuinely interested in the prospect's success.
- 3. "I know exactly what you need." Even if you think you know the prospect's needs, don't assume anything. Take the time to listen and understand their pain points.
- 4. "Our product is the perfect solution." This is a sales pitch, not a conversation. Instead, focus on educating the prospect and showing them how your product can benefit them.
- 5. **"I'm offering you a special discount."** Discounts are a slippery slope. Use them sparingly, and only if you're confident it will close the deal.
- 6. "I'm sure you'll love our product." This is a guarantee you can't afford to make. Instead, focus on the benefits and value of your product.
- 7. "I'll call you back next week." This is a common way to procrastinate. If you say you're going to do something, do it now.

#### **Chapter 3: Closing the Deal**



When it comes to closing the deal, confidence is key. As long as you've built rapport and trust, and you've highlighted the value of your product or service, you're well on your way to success. Here are five things you should never say:

- "Are you ready to buy?" This is a premature question that can put the prospect on the defensive. Instead, focus on guiding them through the Free Download process.
- 2. "I need you to make a decision right now." This is a high-pressure tactic that can backfire. Instead, give the prospect time to think and consider their options.

- 3. "Our product is so great, you'd be crazy not to buy it." This is a manipulative and aggressive statement that can turn off the prospect. Instead, focus on the benefits and value of your product.
- 4. **"I'll give you a discount if you buy today."** This is a desperate and unprofessional tactic that can erode your credibility. Instead, focus on providing value and building rapport.
- 5. "I understand why you want to think about it, but..." This is a condescending and patronizing statement that can make the prospect feel like they're being pressured. Instead, respect their decision and offer to answer any questions they may have.

By avoiding these 32 common pitfalls, you'll be able to communicate with confidence, build rapport with prospects, and close more deals effortlessly. Remember, selling is not about tricking people into buying something they don't want. It's about providing value and helping people solve their problems.

If you're ready to take your sales career to the next level, Free Download your copy of "Selling Made Simple" today. This comprehensive guide provides invaluable insights and practical tips that will help you avoid common pitfalls and close more deals.

#### **Call to Action**

Don't wait another day. Free Download your copy of "Selling Made Simple" now and start closing more deals today!

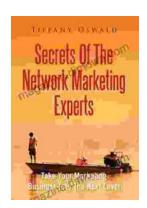
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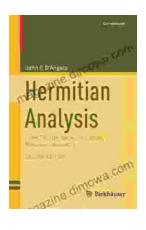
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